

## Former National Officers Payout

7 messages

Erik Harris <eharris@apfa.org> To: Hal O'Neil <oneil@woodcpafirm.com> Thu, Jul 9, 2020 at 10:58 AM

Hi Hal-

Would you be available to meet with Julie and me next Tuesday at 10am? We have some questions regarding the former National Officers' payouts back in 2018.

Thanks,

Erik

## **Frik Harris**

National Treasurer

Association of Professional Flight Attendants

Office 817.540.0108x 8231 | Email eharris@apfa.org

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Hal O'Neil <oneil@woodcpafirm.com> To: Erik Harris <eharris@apfa.org>

Thu, Jul 9, 2020 at 11:24 AM

Erik......unfortunately no, I can't meet before next Thursday. The income tax deadline is next Wed. the 15th and I am working long hours to finish all of the last minute tax returns until then.

Next Thursday, Friday or the following week would work.....thanks, Hal

Hal O'Neil, CPA Wood, Stephens & O'Neil, L.L.P. 6300 Ridglea Place, Suite #318 Fort Worth, TX 76116

Direct line - 817-886-3428 Firm tele. - 817-377-1700 (my extension #601) Firm fax - 817-377-1870

> **WSO26 WSO27**

App. 1

## **Bob Ross Exit Package Agreement**

1 message

Erik Harris <eharris@apfa.org> To: "oneil@woodcpafirm.com" <oneil@woodcpafirm.com> Cc: Officers < Officers@apfa.org>

Thu, Jul 16, 2020 at 12:19 PM

## Erik Harris

National Treasurer

Association of Professional Flight Attendants

Office 817.540,0108x 8231 | Email eharris@apfa.org

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Confidential Transition Agreement 3-1-18.pdf

**WSO29** 

App. 2

**WSO31** 

From: "oneil@woodcpafirm.com" <oneil@woodcpafirm.com>

Date: Wednesday, September 9, 2020 at 3:46 PM

To: Erik Harris <eharris@apfa.org>

Cc: Chris Thedford < cthedford@apfa.org>, Pam Bush < pbush@woodcpafirm.com>

Subject: Meeting next week?

Erik......Last week I responded to your email regarding our review of the Bob Ross documents. Pam and I can come out to your office on Thursday morning the 17th to meet with you, Chris and hopefully Margot before we begin this process. I just want to make sure all of us are in agreement of what needs to be completed before Sept.24th. Will that morning work for you?

Hal O'Neil, CPA Wood, Stephens & O'Neil, L.L.P. 6300 Ridglea Place, Suite #318 Fort Worth, TX 76116

Direct line - 817-886-3428

Firm tele. - 817-377-1700 (my extension #601)

Firm fax - 817-377-1870

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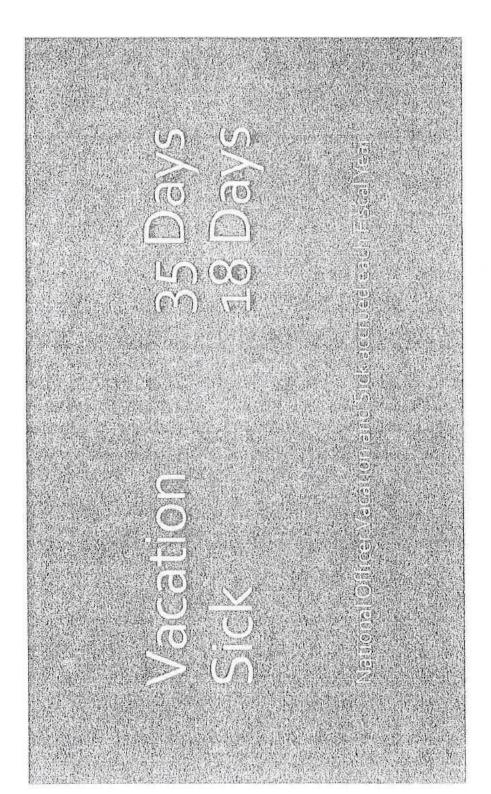
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## IN-OFFICE CASHOUT

 Each March, National Officers can cashout a portion of unused APFA accrued VC and SK days from the previous fiscal year

• 14 days maximum VC days – PM, § 6.B.c • (Nat'l President can cashout 35 days if in Section 6.)

12 days maximum SK days – PM, § 6.B.d.(a)

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## App. 10

# ENDOFTERM

 At the end of a Nat'l Officer's term they can cashout any VC days they would have accrued the previous/current calendar year as a line Flight Attendant - PM, § 6.8.1.e.

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# Hourly Rate x Monthly Hours x 12 ÷ 365

Example:

 $79.50 \times 100 = 7,950 \times 12 = 95,400 \div 365 = $261.37$ 

Pay

Daily Rate of

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	Me		Delin:		. N		MER/SME
2000	Ь	71346.00	195.47	4116.12	2345.64	=6461.77	NO/NO
				3 Weeks	12 Days		
				(28 Days)			
	VP	67825.92	185.82	3913.08	2229.84	=6142.92	ON/ON
				3 Weeks	12 Days		×.
				(28 Days)			
	S	64305.60	176.18	3709.95	2114.16	=5842.11	NO/NO
				3 Weeks	12 Days		
				(28 Days)			
	<b>—</b>	64305.60	176.18	3709.95	2114.16	=5824.11	ON/ON
				3 Weeks	12 Days		
				(28 Days)			
	ON	Annually	Daily			VCPayout	MEA/SAF
	۵	71346.00	195.47			6841.45	NO/NO
						35 Days	
	٧P	Second Term				Second Term	
	S	64305.60	176.18			5109.22	NO/NO
						29 Days	
	F	64305.60	176.18			6166.30	ON/ON
						35 Days	

Monthly Hours Calculation

105 100 100

ice Presiden

President

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This and the following two pages wert used to show the historial calculations worthout MEA and SAF.

723(	72362.40	198.25	5947.50	2379.00	=8326.50	ON/ON
			30 Days	12 Days		
68	68791.92	188.47	2638.58	2261.64	=4900.22	ON/ON
			14 Days	12 Days		
65	65221.20	178.69	1608.21	2144,28	=3752.45	NO/NO
			9 Days	12 Days		
65	65221.20	178.69	2501.66	2144.28	=4645.94	ON/ON
			14 Days	12 Days		
Ϋ́	Annually	Daily			VC Payout	MEA/SAF
Se	Second Term				Second Term	
89	68791.92	188.47			6596.50 35 Days	ON/ON
65	65221.20	178.69			5051.06 28.27 Days	ON/ON
65	65221.20	178.69			5182.02 28 Davs	NO/NO
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Monthly Hours Calculation

105 100 100

President Vice President

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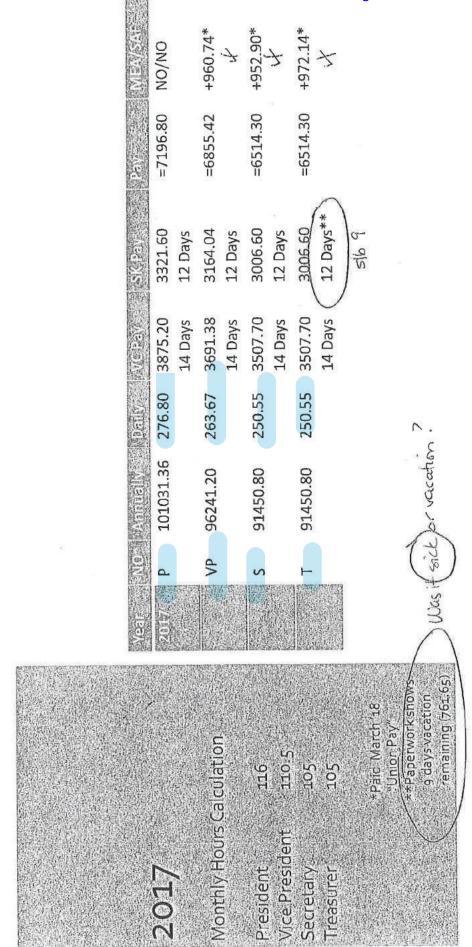
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	ON/ON		ON/ON		ON/ON		ON/ON		NO/NO		ON/ON				
	=6736.67	Midterm	=6097.85	SK/VC Used	9527.76	35 Days	9084.22	35 Days	8624.67	33 Days	8624.67 35 Days	100			
E A	3109.23 12 Days		2814.39 12 Days												
We Pay	3627.44 14 Days		3283.46 14 Days												
	259.10		234.53		272.22		259.31		246.41		14.047			easuren's Office	
्रा <u>मित्रा</u> ।(१४)	94572.48	Midterm	85604.40		96360.96		94649.88		89938.80		09390'00			ONFIDENTIAL - APFA National Treasurer's Office	
	۵.	ΛΡ	S	1	Ь		VP		S					NADENTIAL	

Monthly Hours Calculation

President Vice President Secretary Treasurer

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1

Office	\$ 2 E E	1
1/15/00	1000.00 (	1000.00 (base salary)
1/30/00	1500.00 (	1500.00 (base salary + MEA/SAF)
2/15/00	1000.00	1000.00 (base salary)
2/30/00	1750.00 (1	1750.00 (base salary + MEA/SAF)
3/15/00	1000.00 (1	1000.00 (base salary)
3/30/00	1) 00.0061	1900.00 (base salary + MEA/SAF)
	8150.00 Total Pay	otal Pay
Subtract base -6000.00	-6000.00	
Union Pay	2150.00 (MEA/SAF)	MEA/SAF)

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9 Months

			SOW -	Max = 14 days	like#	
					SK Pay and Lay	VS/VEIV
21115	۵	81612.96	298.95	5464.81	2690.55	ON/ON
	2007/2-1	(prorated 273	(prorated	(18.28)	9 Days	
		days x 2	/273 Days}	Days		
	21102020	payrates)				
	VP	77743.44	284.77	2998.63	2562.93	ON/ON
		(prorated 273	(prorated	10.53	9 Days	
	Denve	Days x 2	/273 Days)	Days		
	V1. 720	payrates)				
	S	73873.86	270.60	2849.42	2435.40	ON/ON
		(prorated 273	(prorated	10.53	9 Days	
		Days x 2	(273 Days)	Days		
		payrates)				
	<b>—</b>	73873.86	270.60	1428.77	2435.40	ON/ON
		(prorated 273	(prorated	<b>5.28 Days</b>	9 Days	
		Days x 2	/273 Days)			
		payrates)		8		

Monthly Hours Calculation

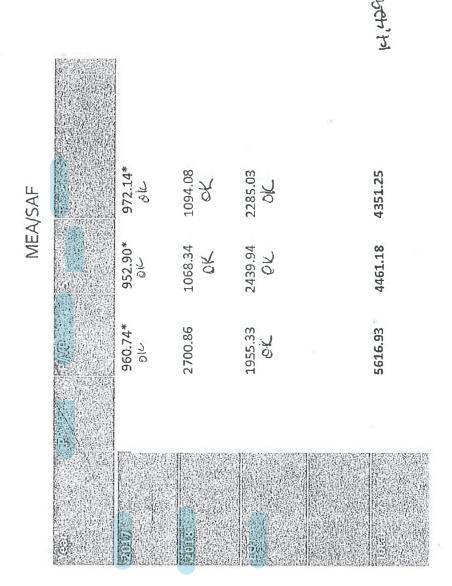
2019

116 110.5 105 105

> Secretary Treasurer

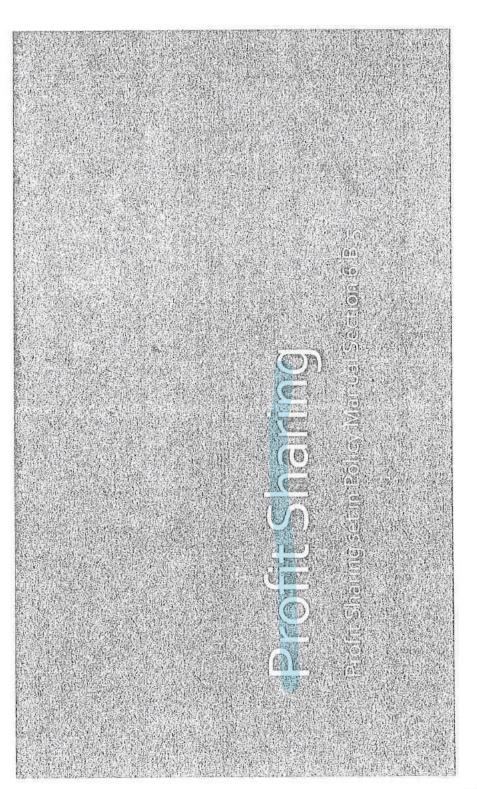
President Vice President

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401K match on excess funds, Collecting anything on PS?

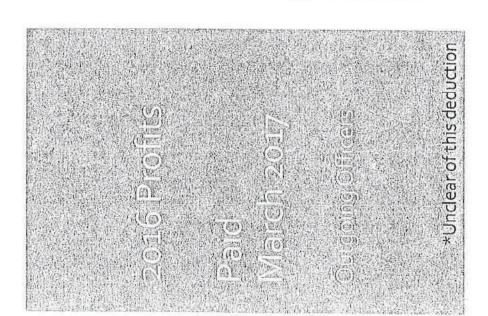
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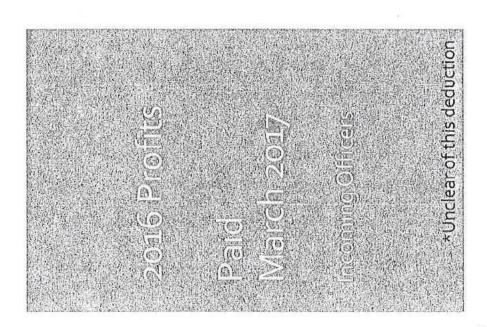
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Birrior	44198.05	36283,16 3.2267	39729.32	19474.82
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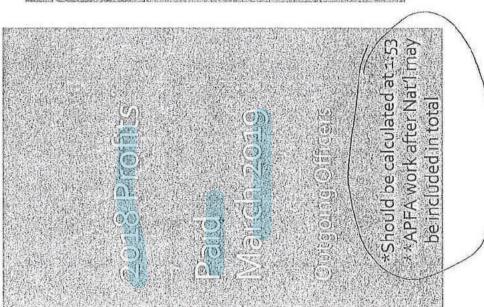


۵.	125861.49 (W2)	-2952.22 (GS+'16PS)	122909.27**	2.00*	2458.19
d/	121526.72 (W2)	-2841.90 (GS+'16PS)	118682.42**		2.00* 2373.70
S	116242.59 (W2)	-2724.86 (GS+'16PS)	113517.73**	2.00*	2270.35
	116222.84 (W2)	-2735.07 (GS+'16PS)	113487.77**	2.00*	2269.76

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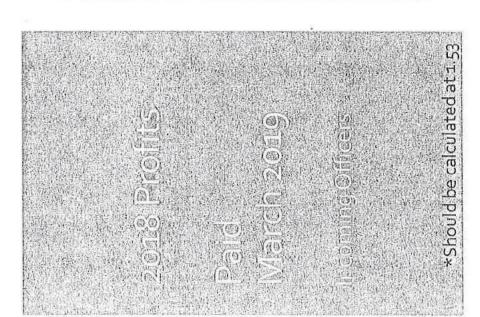
* 1403.99	* 1279.64	* 1199.47	* 1141.03
1.40*	1.40*	1.40*	1.40*
100284,88	91403.03	85676.49	81502.40
-2658.19 (GS+'17PS)	-2573.70 (GS+'17PS)	-2470.35 (GS+'17PS)	-2469.76 (GS+'17PS)
102943.07 (W2)	93976.73 (W2)	88146.84 (W2)	83972.20 (W2)
P1 (outgoing)	P2/VP (outgoing)	S (outgoing)	(outgoing)

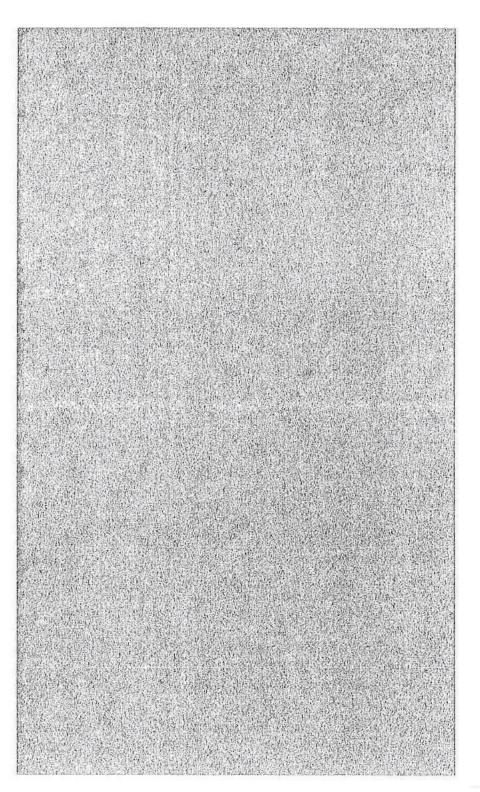
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	56641.96 (W2)	56641.96	1,40*	792.99
ning)	VP (incoming) 55961.17 (W2)	55961.17	1.40*	783.46
S (incoming)	54121.61 (W2)	54121.61	1.40*	757.70
(incoming)	51361.36 (W2)	51361.36	1.40*	719.06

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On Fri, Oct 2, 2020 at 1:26 PM Erik Harris <a href="mailto:seharris@apfa.org">eharris@apfa.org</a> wrote:
Hi Hal & Pam-
Wanted to send a quick note of thanks to you both for helping us out with that review. It went well and the members were appreciative of being able to exercise their rights to view the documents.
We definitely have learned from this process and there are some more controls I am trying to implement to ensure we have better visibility and approval flows for the future.
Additionally, the BOD is requesting a report out from you on the findings from your review. I know that we discussed you not providing a management letter or formal opinion report but the BOD would like something directly from you for the meeting at the end of the month.
Let me know your thoughts.
Thanks,
Erik
()min
Erik Harris
National Treasurer
Association of Professional Flight Attendants
Office 817.540.0108x 8231   Email eharris@apfa.org
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Pam Bush Accounting and Tax Manager Wood, Stephens & O'Neil, LLP 6300 Ridglea Place #318 Fort Worth, TX 76116

Firm Tele. - 817-377-1700 ext. 602 Fax - 817-377-1870

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From: Pam Bush pbush@woodcpafirm.com>
Date: Friday, October 9, 2020 at 11:03 AM

To: Erik Harris <eharris@apfa.org>

Cc: "oneil@woodcpafirm.com" <oneil@woodcpafirm.com>

Subject: Re: Former Officer Payout Review

Erik,

Glad the meeting went well! Do you have time for a phone conversation today or Monday to further discuss this? If so, let us know what time works best for you. I'm unavailable on Monday from 10:00 - 11:00, but other than that, we should be available.

Thanks...Pam

On Fri, Oct 9, 2020 at 2:52 PM Erik Harris <a href="mailto:eharris@apfa.org">eharris@apfa.org</a> wrote:

Hi Pam-

1

Anytime Tuesday before 4pm works b	best for	me.
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Thanks,

Erik

## Erik Harris

National Treasurer

Association of Professional Flight Attendants

Office 817.540.0108x 8232 | Email treasurer@apfa.org

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From: Hal O'Neil <oneil@woodcpafirm.com>
Date: Friday, October 9, 2020 at 3:02 PM
To: Erik Harris <eharris@apfa.org>

Cc: Pam Bush <pbush@woodcpafirm.com>
Subject: Re: Former Officer Payout Review

Erik....OK, we will call you around 2:00 PM......thanks!!

## Hal O'Neil, CPA

Wood, Stephens & O'Neil, L.L.P. 6300 Ridglea Place, Suite #318 Fort Worth, TX 76116

Direct line - 817-886-3428

Firm tele. - 817-377-1700 (my extension #601)

Firm fax - 817-377-1870

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## Association of Professional Flight Attendants

Representing the Flight Attendants of American Airlines

February 24, 2017

To:

Robert Ross

From: Eugenio Vargas

**National Treasurer** 

Re:

Calculation of vacation and sick benefits

The accounting department needs the following information for the calculation of vacation and sick

benefits for the year ending 3/31/17.

Please complete days taken 4/01/16 through 3/31/17

Vacation days remaining 4/01/16 through 3/31/17

Sick days taken 4/01/16 through 3/31/17

Sick days remaining 4/01/16 through 3/31/17

401K contributions from benefit pay

Robert Ross, National President

1004 West Euless Blvd • Euless, Texas 76040



Yes



## Association of Professional Flight Attendants

Representing the Flight Attendants of American Airlines

## 03/02/2018

To:

**Robert Ross** 

From: Eugenio Vargas

National Treasurer

Re:

Calculation of vacation and sick benefits

The accounting department needs the following information for the calculation of vacation and sick benefits for the year ending 3/31/18.

Please complete days taken 4/01/17 through 3/31/18

Vacation days remaining 4/01/17 through 3/31/18

Sick days taken 4/01/17 through 3/31/18

Sick days remaining 4/01/17 through 3/31/18

401K contributions from benefit pay

Robert Ross National President

1004 West Euless Blvd • Euless, Texas 76040

Tel: (817) 540-0108 • Fax: (817) 540-2077 • www.apfa.org



App. 35

Yes

1	ERIK HARRIS:	Hey Bob, it's Erik calling you
2		back. Um, I know I said I'll be
3		available after 4 ah, but our
4		meeting our 4:00 meeting I'm
5		sorry, our 3:00 meeting got pushed
6		to 4:00. So, I wanted to give you
7		a call before we got on that. Um,
8		please give me a call after. Just
9		wanted to give you a heads up too
10		that the Board gave you until the
11		20th to make payment arrangements
12		or to make payment. So, I'm
13		sending out a letter to you ah, I
14		was hoping today, but Rosemary's
15		out um, today. So, it'll go out
16		by Friday at the latest. And I'll
17		also email you, same exact letter,
18		same exact breakdown um, it's just
19		updating the due date. All right,
20		thanks; bye-bye.
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#### JTCBUSINESSSUITE, LLC

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That this transcript is a true and correct record(s) and has been transcribed to the best of my ability, of the VOICEMAIL (via audio) held on JANUARY 12TH OF 2021 for and at the request of KD PHILLIPS LAW FIRM, PLLC.

I, further certify that I am neither counsel for, related to, nor employed by any of the parties to the action in which this was taken, and further that I am not financially nor otherwise interested in the outcome of this matter.

That \$82.57 (including taxes and fees) is the total charge for the preparation of (1 of 2) completed transcripts.

Transcribed by me on this 16th DAY OF MAY, 2024.

8350 North Central Expressway Suite 1900 Dallas, TX 75206 Monica Collins

Monica Y. Collins, Legal Transcriptionist JTCBusinessSuite, LLC

VOIC	EMAIL - JANUARY 14, 2021

JULIE HENDRICK: Hey Bob, this is Julie Hendrick 1 2 calling. Um, listen, I went back 3 and looked at the communications 4 that went out and realized, it is 5 not part of um, our policy manual to put out what the agenda is. 6 7 Um, we are looking to change that 8 at the convention so everything can be out. But I wanted to let 9 10 you know um, that today, the board 11 of directors had a teleconference, that's the one that's been put 12 13 out, and one of the resolutions is for ah, you to have to pay back 14 15 the calculation, the additional calculation, of that MEA and SAF 16 ah, for your vacation. The same 17 18 as um, what was done by um, for 19 Nena, Marcy, and Eugenio. 20 So um, anyhow, give me a call back 21 if you have some questions. Um, it's at 4:00 today. Um, I'll --22 23 be happy to ask -- answer any 24 questions you have about it or 25 I'll -- I'll have Erik talk to

1	you. Um, and this is something
2	that um the Board requested,
3	and ah, that's why it's on the
4	agenda. Okay. So that's it.
5	Talk to you later.
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Transcribed by me on this 16th DAY OF MAY, 2024.

8350 North Central Expressway Suite 1900 Dallas, TX 75206 Monica Collins

Monica Y. Collins, Legal Transcriptionist JTCBusinessSuite, LLC

## diversified credit@sbcglobal.net

From:

Tom Reber <diversifiedcredit@sbcglobal.net>

Sent:

Monday, March 1, 2021 11:32 AM

To:

'Erik Harris'

Subject:

**RE: New Account Placement** 

Hi Erik,

I'll be sure to copy you on the status report each month. If you have any questions on statuses you're not sure of, I'll be more than happy to explain what they mean. Let me know which ones you need clarification on.

Hope you had a great weekend.

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris <eharris@apfa.org>

Sent: Saturday, February 27, 2021 1:40 PM

To: Tom Reber < diversifiedcredit@sbcglobal.net>

Subject: Re: New Account Placement

Hey Tom-

This is awesome! Would you mind copying me in on these status updates going forward? Also, do you have a list of what all the status codes mean in the process? I can see in the status description but I don't know exactly what each one mean. Some are very clear and self explanatory but some I'm not sure.

Thanks.

Erik

Erik Harris Pronouns: he, him, his

National Treasurer Association of Professional Flight Attendants Office 817.540.0108x 8231 | Email eharris@apfa.org

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From: Tom Reber < diversifiedcredit@sbcglobal.net >

Date: Saturday, February 27, 2021 at 9:09 AM

To: Erik Harris < <a href="mailto:eharris@apfa.org">eharris@apfa.org</a> Subject: RE: New Account Placement

Hi Erik,

So far we do not have any payments on Mr. Ross' account. We are actively working it though.

I have sent a full status report on all accounts to David Rey and have attached a copy to this email. We also mailed out an invoice to A.P.F.A. at the end of the week.

Thanks,

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris < eharris@apfa.org > Sent: Friday, February 26, 2021 11:13 PM

To: Tom Reber < diversifiedcredit@sbcglobal.net >

Cc: Amie Easley <a href="mailto:aeasley@dcscollect.com">aeasley@dcscollect.com</a> Subject: Re: New Account Placement

Hey Tom,

I hope you and your family are recovering from the ice storms from the last weeks. We have a Board of Director's meeting coming up next week and I will need to update them on the status of the payments for Mr. Ross.

Do you have any updates?

Thanks,

Erik

Erik Harris Pronouns: he, him, his

National Treasurer

#### Case 4:22-cv-00343-Y Document 247-1 Filed 05/24/24 Page 45 of 50 PageID 7859

Association of Professional Flight Attendants
Office 817.540.0108x 8231 | Email eharris@apfa.org
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From: Tom Reber < diversifiedcredit@sbcglobal.net>

Date: Thursday, January 28, 2021 at 3:42 PM

To: Erik Harris < eharris@apfaorg>

Cc: Amie Easley <a href="mailto:aeasley@dcscollect.com">aeasley@dcscollect.com</a> Subject: RE: New Account Placement

HI Erik,

We start collecting immediately once the account is placed in our system. It should go in by tomorrow so we will begin collecting on the account on Monday once it has processed.

Thanks,

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris < eharris@apfa.org>

Sent: Thursday, January 28, 2021 3:26 PM

To: Tom Reber < diversifiedcredit@sbcglobal.net>

Cc: aeasley@dcscollect.com

Subject: Re: New Account Placement

Importance: High

Hi Tom & Amie-

Attached are the documents that were sent. His SSN is Reducted by Plaintiff 5153 and his DOB is Reducted by Plaintiff 59.

Other addresses that we've known him to be located is Redacted by Plaintiff Southlake, TX 76092

When do you usually begin collecting?

Thanks,

Erik

# Erik Harris Pronouns: he, him, his

National Treasurer

Association of Professional Flight Attendants

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From: Erik Harris < eharris@apfa.org>

Date: Saturday, January 16, 2021 at 7:04 PM

To: Tom Reber < diversifiedcredit@sbcglobal.net>

Subject: Re: New Account Placement

Hey Tom-

Thanks for getting back so quickly. My apologies about not taking your call, we are remote and all of my calls route to my assistant. I will email all of the details to you and Amie and we connect sometime next week.

We have spoken to the debtor and he agreed to make \$100 payments for the next 3 years, however, our board of directors prefer that an outside agency do the collections. This will avoid any additional harassment from the debtor.

Just a heads up, he is pretty aggressive in his tone and he tends to fabricate. I'm sure you will hear many variants of the story.

I look forward to connecting with you.

Thanks,

Erik

Erik Harris Pronouns: he, him, his

**National Treasurer** 

Association of Professional Flight Attendants

Office 817.540.0108x 8231 | Email eharris@apfa.org

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A

From: Tom Reber < diversifiedcredit@sbcglobal.net>

Date: Friday, January 15, 2021 at 10:17 AM

To: Erik Harris < eharris@apfaorg>
Subject: RE: New Account Placement

Hi Erik,

I tried to reach you by phone but was having a some difficulty getting through. I'd be happy to talk to you about this account if you'd like to speak in person. As far as listing the account, I believe they normally send accounts to be placed

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by mail but you can also scan and email all information on the account to us as well so we can get right on it. The more information you can provide, the better our chances. If the account is emailed, it can be sent directly to me or to Amie Easley at <a href="mailto:acase-easley@dcscollect.com">acase-easley@dcscollect.com</a>.

Please feel free to call me at (800) 256-3838.

Thanks,

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris < eharris@apfa.org>
Sent: Friday, January 15, 2021 9:46 AM
To: diversifiedcredit@sbcglobal.net
Subject: New Account Placement

Hi Tom-

I would like to discuss an account we have been unsuccessful at collecting. The balance is about \$5,400 and I've sent out a 30 day notice on November 26, a 15 day notice on December 15 and yesterday we gave another notice for 7 more days to call or make payment arrangements. I don't believe we will be able to collect.

Please let me know what you need from me to get this account sent over to you.

Thanks,

Erik

# Erik Harris Pronouns: he, him, his

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### diversifiedcredit

From:

Tom Reber < diversifiedcredit Redacted by Plaintiff

Sent:

Wednesday, April 14, 2021 1:42 PM

To:

'Erik Harris'

Subject:

RE: Letter the Board

Hi Erik,

I totally understand. There wasn't anything in the email itself that I felt was derogatory, just an update to you. Doesn't necessarily start the clock over. We are re-sending the dispute information by certified mail so we will know when he receives it and then we will reach back out to him by phone a couple of days after allowing him a chance to review.

Thanks,

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris <eharris

115

Sent: Wednesday, April 14, 2021 1:30 PM

To: Tom Reber < diversified credit Redacted by Plaintiff

Subject: Re: Letter the Board

Hey Tom,

My apologies. I forwarded the response to the BOD in which he was included on the communication. I didn't realize that was part of the communications.

I will refer him to you from now on. Hopefully this doesn't harm your company in any way. Does this mean the clock starts all over for him?

Thanks,

Erik

Erik Harris Pronouns: he, him, his

**National Treasurer** 

Association of Professional Flight Attendants

Redacted by Plaintiff

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From: Tom Reber < diversified credit   Redacted by Plaintiff  Date: Wednesday, April 14, 2021 at 1:26 PM  To: Erik Harris < eharris   Redacted by Plaintiff  Subject: RE: Letter the Board				
Hi Erik,				
Mr. Ross just contacted our supervisor again and stated that you had forwarded him my email to you. That was a confidential business email and did not contain the mini Miranda and other federal guidelines that we are required to provide in any communications with a debtor. We are sending by certified mail verification of the debt again and will allow Mr. Ross a grace period to respond after which if he fails to satisfy this debt, we will recommend taking legal action against him in the California county he resides in.				
If Mr. Ross contacts you for any reason, please refer him to our office. And again, as with the others, this is a confidential communication between us.				
Thanks,				
Tom				
From: Erik Harris < eharris  Sent: Tuesday, April 13, 2021 4:00 PM  To: Tom Reber < diversifiedcredit  Redacted by Plaintiff  Subject: Re: Letter the Board				
Hi Tom,				
Any updates from Mr. Ross? Would you mind just sending me a note when he does correspond, that way I won't keep bugging you.				
Thanks,				
Erik				
Erik Harris Pronouns: he, him, his				

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diversified credit(

Redacted by Plaintiff

From:

Tom Reber < diversified credit Redacted by Plaintiff

Sent:

Wednesday, April 14, 2021 17:55 AM

To:

'Erik Harris'

Subject:

RE: Letter the Board

Hi Erik.

Our supervisor talked to Mr. Ross. He is stating he's on the board of A.P.F.A.? Also, he said that he did not receive our letter with the dispute verification. He now lives in California. When we talked to him previously he verified his address. Our supervisor updated his address information and we are re-sending the information . He stated that he is trying to refinance his home. It sounds like he may pay the account but it seems he may be stalling as well.

We will keep on top of the account.

Thanks,

Tom

Thomas L. Reber VP of Operations



(800) 256-3838 National (903) 753-1215 Fax www.dcscollect.com

From: Erik Harris < eharris Redacted by Plaintiff

Sent: Tuesday, April 13, 2021 4:00 PM

To: Tom Reber < diversified credit Redacted by Plaintiff

Subject: Re: Letter the Board

Hi Tom,

Any updates from Mr. Ross? Would you mind just sending me a note when he does correspond, that way I won't keep bugging you.

Thanks.

Erik

Erik Harris Pronouns: he, him, his

National Treasurer

Association of Professional Flight Attendants
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